

# Product Warranty

## To whom it may concern

All STUDOR products carry a limited lifetime warranty which guarantees that the products will be free of defects resulting from faulty workmanship or materials for a period of 10 years from date as stamped on the products. If any such product is found to be defective by reason of faulty workmanship or materials, upon written notice not later than 30 days of the date of occurrence of the defect and return of the product(s), the defective product(s) will at Akatherm BV's option be either repaired or replaced free of charge, including the cost of shipping for the repaired or replacement product(s).

This warranty does not apply where:

- Defects were apparent at the products delivery but were not claimed within 30 days;
- The product has been accidentally damaged, abused, misused, improperly installed or improperly maintained;
- Disassembly, repairs or modifications have been made or attempted by persons other than those authorised to carry out such works by Akatherm BV or where there has been failure to install the product in accordance with the STUDOR recommended installation instructions;
- Circumstances beyond the control of Akatherm BV cause the STUDOR product to no longer operate correctly including without limitation to natural disaster, severe adverse weather conditions or abnormal mechanical or environmental conditions;
- STUDOR P.A.P.A. devices are used in conjunction with non-STUDOR brand air admittance valves (such use will void the warranty in respect of the P.A.P.A. unit itself, as well as any other components used in the relevant system).

Claims for labour costs and other expenses required to replace such defective products or to repair any damage resulting from the use thereof will not be covered by this warranty.

Akatherm's liability for STUDOR products is limited to the price paid for the defective product(s) (although nothing in these terms and conditions shall exclude or limit our liability for death or personal injury arising from our negligence or any other liability that we are prohibited from excluding or restricting by law). Subject as expressly provided herein, all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.

**Rob Melk**



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Director, Akatherm BV  
t/a Aliaxis Technical Services

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